ACN Student Charter

The Australian College of Nursing (ACN) is committed to providing education that is learner-centric, engaging and nurse led. The student charter highlights our commitment to shaping health and advancing nursing through our education pillar and outlines what you can expect when you study with ACN.

The charter embodies the key principles that underpin ACN’s graduate attributes. At ACN we pledge to provide a learning environment that is flexible, tailored to your individual needs, and will equip you for the real world.

What you can expect:

**ORIENTATION**
- Welcome emails and videos
- Early access to library and learning resources
- Early access to the orientation module, and dedicated customer service personnel.
- Individualised student support

**SUPPORT**
- Expert education team including tutor and unit coordinator
- Forums, tutorials, and emails
- Videoconference access to educators at least once a fortnight
- 24 hour online academic writing support from our partners
- Opportunities for professional networking and socialisation
- Access to library team who specialise in nursing database navigation
- IT support team
- Personal wellbeing support
- Learning environment free from harassment
- A fair appeals and complaints process

**SKILLS DEVELOPMENT**
- Specialist knowledge instantly applicable to clinical practice
- Academic writing, integrity, and research
- Information literacy
- Problem solving
- Critical thinking and reflection
- Culturally appropriate and safe practice
- Advanced professional communication capabilities

**LEARNING DESIGN**
- Flexible approach to learning
- Standardised approach to content delivery and learning platform navigation
- Contemporary content developed for online learning delivery
- Interactive learning resources
- Educator online presence flexible to the needs of the student
- Peer interaction
- Connection with like-minded communities
- Accomodates diversity of learning styles
- Curriculum with regional, national, and global relevance

**ASSESSMENT**
- Constructive alignment of assessment items to learning outcomes
- Authentic assessment design to enable application to practice
- Variety of assessment items
- Early low stakes assessments to promote engagement
- Prompt and supportive feedback from industry specialists